

# We tick all your boxes

## Multiple Modules For NHS Sites

- ✓ Select single or multiple modules
- ✓ Live in Acute, Mental Health and Community, Health Boards and Social Care Trusts
- ✓ Select communication channels that best match your patients
- ✓ Consistent contact throughout the patient pathway

## Immediate Staff Efficiency & Service Improvement

- ✓ Produces significant staff efficiencies from live date
- ✓ High response rates with free text comments
- ✓ Staff focused on patient care and service improvement

## Real Time Feedback Dashboards & Reports

- ✓ Dashboard access to real time feedback and reminder outcomes
- ✓ Identify trends, themes both positive and negative
- ✓ Automated UNIFY Board, Service and Ward
- ✓ Daily rebook/cancel/confirm response reports direct to relevant departments

## Interoperable With All Patient Software Systems

- ✓ Supports all PAS systems
- ✓ Encrypted and secure data transfer

## Immediate Cost Savings & Service Improvement

- ✓ Produces significant cost savings from live date
- ✓ Immediate reduction in DNA rate
- ✓ Immediate increase in appointment utilisation
- ✓ Income generating supporting PbR

## Secure and Resilient Service

- ✓ ISO 27001 & ISO 9001 accreditations
- ✓ Co-located high availability architecture
- ✓ N3 accredited & IG Toolkit 12 compliant

## Quick & Effective Implementation

- ✓ Access via GCloud7 and other NHS frameworks
- ✓ Rapid installation within weeks
- ✓ Proven Implementation Plans
- ✓ Prince 2 Qualified Project Managers

## Training, Support & Maintenance

- ✓ Onsite "Train the trainer" with ongoing support
- ✓ 24/7 dedicated support desk
- ✓ Contact by telephone, email, Envoy Software or website
- ✓ Co-ordinated platform maintenance

## Ongoing Future Developments

- ✓ Continual in-house agile development
- ✓ Driven by user and market needs

**For more information please contact a member of our Commercial team on 0845 9000 890. Alternatively you can email [enquiries@healthcomm.uk](mailto:enquiries@healthcomm.uk) or visit [www.healthcare-communications.com](http://www.healthcare-communications.com)**